



**Prescientcap Investment Advisors LLP**  
Unit no 227, DLF Star Tower, Sector-30,  
Gurgaon, Haryana - 122001

Dear Investors,

We wish to serve you to the best of our professional and moral integrity/capability. Our execution and its communication is always targeted to service you in the most professional manner.

- In the event of any compliant, discord, variances, assertions, or queries stemming from
  - (i) the suite of services offered by the Portfolio Manager,
  - (ii) the contractual obligations between the Client and the Portfolio Manager,
  - (iii) the Reporting facet that has been mutually agreed,

it is imperative that the Client correspond formally via electronic mail to our Compliance Officer, Mr. Sumit Kumar, Compliance Officer at [sumit@prescientcap.com](mailto:sumit@prescientcap.com). We request you to give us 21 days to resolve/respond your query.

- In case, the response from the Compliance Officer fails to meet the Client's contentment, recourse may be sought through the Securities and Exchange Board of India (SEBI) for the adjudication of grievances directed against duly registered Portfolio Manager. The formal grievance is to be submitted through the SEBI SCORES platform, accessible at <https://scores.gov.in/scores/Welcome.html>. We, further request you to give us 21 days to resolve/respond your query through the SEBI SCORES platform. To download the SCORES app on mobile, click on the following link:

IOS -

<https://apps.apple.com/in/app/sebiscores/id1493257302>

Android-

<https://play.google.com/store/search?q=SEBI%20SCORES&c=apps&androidId=110000865566391807635>

- Alternatively, where the Client find dissatisfactions persisting unabated following the Portfolio Manager's intervention or during any stage of the foregoing recourse mechanisms, the aggrieved party retains the option to instigate dispute resolution proceedings through the Online Dispute Resolution Portal (ODR) at <https://smartodr.in/login>.

We are dedicated to delivering an exceptional level of service tailored to meet your needs. Your satisfaction is our utmost importance and we eagerly anticipate the privilege to meet your expectations and surpass them.